# The Impact of Culture and Political Risk in Insurance

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# In Life Insurance

- A large body of insurance research looks for factors that explain variation in demand across countries
- Dependent variable:
  - Insurance Density (\$US spent annually on life insurance per capita)
  - Insurance Penetration (total life premium volume divided by GDP)
  - Easily obtained annually through Swiss Re's *Sigma*

# Significant Variables (Life)

- GDP per capita
- Inflation (real, anticipated, feared)
- Development of banking sector
- Institutional indicators (investors' protection, contract enforcement, political stability)
- Islam

# Borderline Variables (Life)

- Education
- Dependency ratio
- Urbanization
- Size of social security system
- Life expectancy
- Market structure

These studies assume policyholders make rational economic decisions – but is it reasonable to expect rationality and competence with complex and abstract policies?

## **Cultural Variables**

- Chui and Kwok (2008, 2009) demonstrate that the inclusion of cultural variables in econometric analysis greatly improves predictive ability of regression models.
- Adjusted R<sup>2</sup> increases from 0.70 to 0.83

#### Culture

- = collective mental programming
- = part of our conditioning that we share with other members of our nation, region, or group, but not with members of other groups

# "Life insurance is sold, non-life insurance is bought"

So culture may impact life and non-life insurance sales in different ways – this justifies a similar study in non-life insurance

#### → Goal of Present Study:

- Build a model to explain non-life insurance variability, including cultural and political variables
- Very little research, maybe because of a belief that non-life insurance development is linked to GDP and little else
- Beenstock *et al* (1988) prove relationship between non-life density and GDP per capita, with elasticity > 1. Weak relationship once countries become rich.

#### Log(GDP) and Log(Penetration) All countries



#### Log(GDP) and Log(Penetration) Affluent countries



- Outreville (1990) adds level of financial development
- Browne *et al* (2000) add
  foreign firms market share
  legal system (Common v. Civil Law)

## This Study:

- Unbalanced panel data, 82 countries with total population 5.67 billion, 1999–2008
- Dependent variable:
  - DEN: Insurance density (\$US premium per capita)
  - PEN: Insurance penetration (premium as a % of GDP) corrected for Purchasing Power Parity
  - DEN compares non-life purchases around the world without adjusting for income
  - PEN measures insurance demand relative to the economy size, with wealth effect removed
  - $\rightarrow$  PEN better here, as it measures allocation of income to insurance

#### Explanatory Variables: Economic and Institutional

- GDP: GDP per capita, at Purchasing Power Parity
- VRBAN: Urbanization. % of population living in urban areas
- EDUC: Education: % of population enrolled in third-level education
- HERFINDAHL: Market Concentration: Sum of squared market shares of 10 largest insurers
- COMMON, ISLAM: Legal system: Common, Civil, or Islamic Law

# PRISK: Political Risk Index

- Government stability
- Socioeconomic conditions
- Investment profile
- Internal conflict
- External conflict
- Corruption
- Military interference in politics
- Religious tensions
- Law and order
- Ethnic tensions
- Democratic accountability
- Bureaucratic quality

# PRISK: Political Risk Index

- Twelve highly correlated measures
- →Applied Principal Components Analysis to summarize data
- Used first Principal Component in all regressions
- First PC has very high eigenvalue of 5.49, explains 46% of total variance

## **Cultural Variables**

- BUDD, CHRT, MUSLIM: Religious variables: % of population with Buddhist, Christian or Islamic beliefs.
- HOFSTEDE Cultural Variables:
  - 1. PDI: <u>Power Distance</u>. Degree of inequality among people with the population considers as normal High PDI: China, Mexico, India, Arab World Low PDI: Israel, New Zealand, Ireland, Scandinavia

 2. IDV: <u>Individualism</u>. Degree to which people prefer to act as individuals rather than as a group High IDV: US, UK, Australia, Netherlands Low PDI: China, Korea, Thailand, Central America

### Other cultural variables

- 3. MAS: <u>Masculinity</u>. Evaluates whether gender differences impact roles in social activities High-feminity: Sweden, Korea, Uruguay, Portugal High-masculinity: Japan, Switzerland, Austria, Venezuela
- 4. UAI: <u>Uncertainty Avoidance</u>. Scores tolerance for uncertainty; measures preference for structure Uncertainty avoiding: Japan, Russia, Belgium, Greece, Spain Uncertainty seeking: Singapore, Sweden Hong Kong, UK

# Hypothesized Relationships

- Income per capita:
- Urbanization:
- Education:
- Market Concentration:
- Common Law:
- Political Risk:
- Buddhist, Christian, Islamic Beliefs:
- Power Distance:
- Individualism:
- Masculinity:
- Uncertainty Avoidance:

Positive Positive Positive Negative Positive Positive Negative Negative Positive Ambiguous Positive

# Model

 $Ins_{it} = \alpha + \beta_1 X_{it,Econ} + \beta_2 Y_{i,Inst}$ 

+  $\beta_3 PRISK$ +  $\beta_4 Z_{i, Cult}$  +  $\gamma D_{Year}$  +  $\varepsilon_{it}$ 

Advantages of panel data analysis:

- \* Uses cross-sectional <u>and</u> time series
- \* Increases number of observations
- \* Make inference about a country based on other countries
- \* More accurate predictions

Variable	(1)	(2)	(3)	(4)	(5)
Log GDP	0.1157***				
URBAN	0.0020				
EDUC	0.0050				
Log HERF	1389***				
COMMON	0.1785***				
PRISK	0.1212***				
Adj. R <sup>2</sup>	0.534				

Variable	(1)	(2)	(3)	(4)	(5)
Log GDP	0.1157***	0.1301***			
URBAN	0.0020	0.0027**			
EDUC	0.0050	0.0001			
Log HERF	1389***	1244***			
COMMON	0.1785***	0.1679***			
PRISK	0.1212***	0.0917***			
MUSLIM		0049***			
Adj. R <sup>2</sup>	0.534	0.583			

Variable	(1)	(2)	(3)	(4)	(5)
Log GDP	0.1157***		0.0218		
URBAN	0.0020		0.0037***		
EDUC	0.0050		0031		
Log HERF	1389***		1577***		
COMMON	0.1785***		0.2105***		
PRISK	0.1212***		0.1130***		
PDI			0069***		
IDV			0.0023***		
MAS			0.0020***		
UAI			0.0056***		
Adj. R <sup>2</sup>	0.534		0.594		

Variable	(1)	(2)	(3)	(4)	(5)
Log GDP	0.1157***			0.0536	
URBAN	0.0020			0.0038***	
EDUC	0.0050			0070**	
Log HERF	1389***			1405***	
COMMON	0.1785***			0.1816***	
PRISK	0.1212***			0.0743***	
MUSLIM				0046***	
PDI				0054***	
IDV				0.0042***	
MAS				0.0013*	
UAI				0.0048***	
Adj. R <sup>2</sup>	0.534	0.583	0.594	0.635	

Variable	(1)	(2)	(3)	(4)	(5)
Log GDP	0.1157***			0.0536	0.2063***
URBAN	0.0020			0.0038***	
EDUC	0.0050			0070**	
Log HERF	1389***			1405***	1372***
COMMON	0.1785***			0.1816***	0.1202***
PRISK	0.1212***			0.0743***	
MUSLIM				0046***	0051***
PDI				0054***	0046***
IDV				0.0042***	0.0037***
MAS				0.0013*	0.0003
UAI				0.0048***	0.0037***
Adj. R <sup>2</sup>	0.534	0.583	0.594	0.635	0.612

#### Countries with GDP < \$20,000

Variable	(1)	(2)	(3)	(4)
Log GDP	0.3167***	0.2754***	0.2642***	0.2422***
URBAN	0.0058***	0.0063***	0.0062***	0.0065***
EDUC	-0.0023	-0.0078*	-0.0022	-0.0074
Log HERF	-0.1404***	-0.1403***	-0.1738***	-0.1688***
COMMON	0.3963***	0.3522***	0.3730***	0.3189***
PRISK	0.1082***	0.0990***	0.1208***	0.1032***
MUSLIM		-0.0027***		-0.0026***
PDI			-0.0056***	-0.0047***
IDV			-0.0024*	-0.0007
MAS			0.0019	0.0006
UAI			0.0004	-0.0000
Adjusted R <sup>2</sup>	0.548	0.567	0.559	0.575

#### Countries with GDP > \$20,000

Variable	(1)	(2)	(3)	(4)
Log GDP	-0.3726***	-0.1516***	-0.2967***	-0.1648**
URBAN	-0.0033	-0.0023	0.0007	0.0011
EDUC	0.0265***	0.0224***	0.0043	0.0037
Log HERF	-0.1515***	-0.0940***	-0.1699***	-0.1248***
COMMON	-0.0289	-0.0120	-0.0366	-0.0286
PRISK	0.1543***	0.0884***	0.0612***	0.0275*
MUSLIM		-0.0070***		-0.0048***
PDI			-0.0083***	-0.0066***
IDV			0.0080***	0.0081***
MAS			0.0010	0.0013*
UAI			00037***	0.0033***
Adj R <sup>2</sup>	0.456	0.512	0.638	0.661

#### Robustness tests

- Fama-MacBeath
- Cluster option
- Robust regression
- Random effect panel regression
- Density as dependent variable
- Non-parametric bootstrap
- Blocking

#### Conclusions

- Very strong results, variables significant at 1% level, despite biases against finding meaningful relations
- For rich countries, regression coefficients for cultural variables average 0.8%. For every 10-point change in a cultural variable, Hofstede, log (penetration) increases by 8%
- National and regional cultures do matter for management. Culture only evolves very slowly. National differences are here to stay.

### Conclusions

- Culture should be incorporated in the decision process of multinational insurers wishing to enter a new market.
- Increasing income, low political risk, a favorable business environment matter.
- But so does culture. Countries scoring low on Power Distance, and high on Individualism and Uncertainty Avoidance, have a higher growth potential.
- Within heterogeneous countries (China), market segmentation strategies should aim at subgroups that exhibit the best cultural scores

Culture matters especially – and maybe surprisingly– in richer countries